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DEFINITIONS

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1. Administering Authority

> The Human Resources Department or a tribal or pueblo entity that administers a tribe's or pueblo's low-income home energy assistance program under NMSA 1978, Section 27-6-18.1.

2. Automatic Adjustment Clause

> The adjustment procedure approved by the Commission to recognize variations in the cost of fuel for electric generation, cost of purchased power, cost of purchased gas, or for any other cost factor approved by the Commission.

3. **Billing Period**

A utility service period in accordance with applicable tariff schedules.

4.	Chronically Delinquent – Non-Residential Customer	Х
	The status of a non-residential customer who has on three (3) or more occasions, within a twelve (12) month period, received a final notice.	X X
5.	Chronically Delinguent – Residential Customer	х

5. Chronically Delinquent – Residential Customer

> The status of a residential customer who during the prior twelve (12) months, has been disconnected by the Company for nonpayment or who on three (3) or more occasions during the prior twelve (12) month period, received a final notice.

6. Commercial Customer

> Each separate business establishment, institution or association occupying for its exclusive use any unit or units of space as an entire building, entire floor, suite of rooms, or a single room, and using electric service for lighting, appliances, heating and power, at a single point of delivery.

> > Advice Notice No.

Signature/Title

7. Commission

New Mexico Public Regulation Commission



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Sr Vice President-Chief Financial Officer

David G. Carpenter 🚫

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DEFINITIONS

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8.	Company	х
	El Paso Electric Company	
9.	Connected Load	х
	The combined nominal rated capacity in kilowatts of all motors or other electric energy consuming devices installed on the customer's premises which may be operated with electric energy supplied by the Company.	
10.	Customer	х
	Any person, firm, association, corporation, or any agency of the federal, state, or local government being supplied with and/or responsible for payment of electric services provided by the Company.	
11.	Customer's Installation	х
	All wires, cut-outs, switches, appliances and apparatus of every kind and nature used in connection with or forming a part of any installation for utilizing electricity for any purpose, ordinarily located on the customer's side of the point of delivery and including service leads, whether such installation is owned outright by the customer or used by the customer under lease or otherwise.	
12.	Cycle Billing	х
	A system employed by the Company which results in the rendition of bills for electric service to various residential customers on different days, but on or about the same day of each billing period.	
13.	Delinquent	х
	The status of a bill rendered to a residential customer for electric service which remains unpaid after the due date of the bill.	
14.	Discontinuance of Service	х
	An intentional cessation of service by the Company not voluntarily requested by a residential customer.	
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DEFINITIONS

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15.	Filed Rule	Х
	The rules and regulations filed by the Company with the Commission in compliance with 17.1.210 NMAC which have been made either through Commission approval thereof or by operation of law.	X X X
16.	Final Notice	х
	A personal communication with a non-residential customer by telephone, hand delivery or other electronic communications at least two (2) days prior to the specific date of discontinuance of service, or if by mail, at least four (4) days prior to the specific date of discontinuance of service, excluding Sundays and holidays observed by the Company, for the purpose of reminbding the non- residential customer of the pending date of discontinuance of service.	X X X X X X
17.	Estimated Bill	Х
	A bill for electric service which is not based on an actual reading of the residential customer's meter or other measuring device for the billing period.	
18,	Heating Season	Х
	The period beginning November 15 and continuing through March 15 of the subsequent year.	
19.	HSD	х
	The New Mexico Human Services Department.	
20.	Installment Agreement	Х
	An arrangement by a customer of the Company pursuant to 17.5.410.40 NMAC to make a series of payments of past due utility charges scheduled over a period greater than forty-five (45) days, and may be referred to as "payment plan" in customer notices.	
21.	LIHEAP	Х
	The low-income home energy assistance program administered by HSD or a tribal or pueblo entity that administers a tribe's or pueblo's low-income home energy assistance program under NMSA 1978, Section 27-6-18.1.	
	Advice Notice No. 227	<u>.</u>
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22.	Line Extension	х
	That part of a utility's system for the delivery of electric utility service which extends and connects the utility's existing system to a customer, exclusive of service drops.	
23.	Medical Professional	Х
	A licensed physician, physician's assistant, osteopathic physician, osteopathic physician's assistant, or certified nurse practitioner.	
24.	Non-Heating Season	Х
	The period beginning March 16 and continuing through November 14 of the same year.	
25.	Maximum Demand	Х
	The greatest of all demands of the load under consideration which has occurred during a specified period of time.	
26.	Meter	Х
	Unless otherwise qualified, a device that measures and registers the integral of an electrical quantity with respect to time.	X X
27.	Meter Shop	Х
	A shop where meters are inspected, repaired, and tested and may be at a fixed location or may be mobile and shall contain facilities for protected storage of secondary standards.	X X X
28.	Meter Standards Laboratory	Х
	A facility equipped and staffed to provide the calibration and certification of secondary standards by comparison with primary standards.	X X



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DEFINITIONS

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29.	Point of Delivery	Х
	The point where the wires or facilities of the Company are connected to those of the customer.	
30.	Qualifying Facility	Х
	A cogeneration facility or a small power production facility which meets the criteria for qualification set forth in 18 C.F.R. Section 292.203.	
31.	Rendition of a Bill	Х
	The date of mailing or personal delivery of a bill by the Company.	
32.	Residential Customer	Х
	Any customer being supplied with and/or legally liable for the payment of electric services for household or domestic purposes.	
33.	Residential Service	Х
	The provision of or use of electricity for household or domestic purposes.	
34.	Seriously or Chronically III	Х
	An illness or injury that results in a medical professional's determination that the loss of electric service would give rise to a substantial risk of death or would gravely impair health.	
35.	Service	Х
	The furnishing of service or the delivery of electricity referred to in these rules and regulations and in contracts with customers shall be construed to mean readiness and ability on the part of the Company to furnish service or deliver electricity to the customer and the maintenance by the Company at the point of delivery of approximately the agreed frequency and voltage shall constitute delivery of electric service, irrespective of whether or not any electric power and energy is actually used by the customer.	
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	The billing or charges for the provision of electric service and other charges authorized by the Commission pursuant to approved tariffs or special service agreements.	
42.	Utility Charges	Х
	An exact date or a period of no more than five (5) business days beginning with an exact date. The date specified on the most recent bill or notice as the date by which past due amounts must be paid to avoid discontinuance of service constitutes a specific date.	
41.	Specific Date	Х
	A service provided to a customer by the Company which is not subject to a tariff schedule.	
40.	Special Service	х
	A written agreement between the Company and a customer to establish a rate and/or condition of utility service that, due to size or load characteristics or both, differs from those established for general classes of service.	X X
39.	Special Contract	Х
	An agreement between the Company and a customer establishing terms and conditions for resolving a dispute.	
38.	Settlement Agreement	Х
	The wires of the Company to which are connected to the service leads of the customer.	
37.	Service Wires	х
	That portion of the customer's installation to which the Company is to connect its service wires.	
36.	Service Leads	Х
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