EL PASO ELECTRIC COMPANY SECOND REVISED RULE NO. 19 **CANCELLING FIRST REVISED RULE NO. 19**

SUBMETERING



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In order to promote uniformity of treatment regarding customers who engage in submetering, the Company herein describes those conditions under which submetering by a master-metered customer will be allowed:

- Customer agrees to pay Company for all electric energy delivered in accordance with the terms of the appropriate tariffs currently on file with the New Mexico Public Regulation Commission (NMPRC) or any amendments or changes thereto which shall apply to the type of service furnished to customer.
- 2. Under no circumstances shall resale of electric energy delivered to the master-metered customer be permitted. The electric energy provided to the customer and prorated among the dwelling units shall reflect only the cost of electric energy incurred by the master-metered customer in accordance with the rate charged by Company to customer.
- Bills shall be rendered for the same billing period as that of the utility, generally monthly, unless service is rendered for less than that period. Bills shall be rendered as promptly as possible following the reading of the submeters.
- The tenant's bills shall be calculated in the following manner: After the apartment electric bill is received from the utility, the apartment owner shall divide the total net charges for electrical consumption, plus any applicable tax, by the total number of kilowatt-hours to obtain an average cost per kilowatt-hour. This average kilowatt-hour cost shall then be multiplied by each tenant's submetered kilowatt-hour consumption to obtain the charge to the tenant.
- Billing complaints shall be brought to the apartment owner or manager for resolution. If the complaint cannot be resolved satisfactorily, the tenant may bring the complaint to the Company for assistance in settling the dispute. Tenants shall be notified of the complaint procedure by the owner or manager through normal means of communication.

EFFECTIVE

JUL - 1 2011

REPLACED BY NMPRC BY Rule NO. 17,1,210 Advice Notice No.

Signature/Title

David G. Carpenter

Senior Vice President-Chief Financial Officer